



MEDIA RELEASE

Vigilance urged on scam activity

19 Aug 2019

Residents are warned to be wary about the rise of scam activity in the New England which is targeting the rollout of the National Broadband Network (nbn™).

Member for New England, Barnaby Joyce, said the nbn rollout is more than 92 per cent complete in the electorate but a sharp rise in the reporting of suspected scams across the country highlighted the need for vigilance.

“Just in the past quarter alone, NBN Co has received nearly 10,000 enquiries on potential scams, that’s about 100 every day,” Mr Joyce said.

“It demonstrates why it is vital that we all take some simple precautions to safeguard against this malicious activity such as not sharing bank or personal details with unsolicited callers and those door-knocking.

“If you’re in doubt, ask for details of the salesperson or technician, then hang up and make further enquiries of your own to determine the legitimacy of the phone call.”

nbn is a ‘wholesaler’ and will never ask you to buy a plan from them. Additionally, nbn does not make automated calls advising of the disconnection of existing phone services. Do not engage with these calls.

If you think you have been scammed, contact your bank or financial institution immediately and report the matter to your local police. You can also report your issue to the Australian Cyber Security Centre (ACSC) at cyber.gov.au/report

nbn representatives will be available to answer your questions face-to-face at the nbn™ info zone located at the AgQuip Field Days (Site B/07b) in Gunnedah from August 20-22.

For more information about the nbn visit nbnco.com.au or call 1800 687 626. For information on how to protect yourself from scams visit scamwatch.gov.au

(ENDS)

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